

<b>Appendix 2</b>					
<b>Description</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Risk Rating</b>	<b>Revised risk score</b>	<b>Update</b>
Risk 1: Current IT/Finance systems not fit-for-purpose	2	4	8		* ICT involvement in scoping and testing of potential solutions
Risk 2: Not having effective systems in place	2	4	8		* Use of project team * Staff engagement * Escalation of issues to project sponsor
Risk 3: Reputational damage	3	3	9		* Robust communications plan * Engagement with residents * Marketing
Risk 5: Increase in bin contamination	4	2	8		* Enforcement policy * Collaboration with LCC
Risk 6: Payment system isn't customer fit-for-purpose	2	4	8		* Debtor's service included within project team and involvement in project scoping. * IT Service involved within project scoping
Risk 7: Failure to meet income target	2	3	6		* Marketing * Financial analysis during scoping process * On-tracking of performance
Risk 8: Operational failure	1	4	4		* Staff engagement * In-cab technology
Risk 9: Increased Household Waste Recycling Centre costs	4	1	4		* On-going engagement with LCC
Risk 10: Increase in fly-tipping	2	2	4		* Enforcement Policy * On-going communications /additional resource
Risk 12: Delay in delivery of project if called into the Full Council	1	4	4		* Member and resident consultation through project scoping process
Risk 13: Failure to deliver an efficient and customer friendly service	1	4	4		* Identify resources as part of project scoping